

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÁHAN

RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
484-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Termi Kottin on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.	9/4/24 12:19 p.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 484-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Termi Kottin on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam's
6 hospitality industry, providing guests with a first impression of the island's commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam's housekeepers contribute
10 significantly to the success and sustainability of the island's tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam's hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Terri Kottin, a valued employee of the Guam Dusit Thani Beach
22 Resort, began her distinguished career on April 29, 2013, and has since demonstrated
23 exceptional skill and commitment in her role as a Public Area Attendant; and

24 **WHEREAS**, throughout her tenure, she has consistently exhibited unparalleled
25 attention to detail, ensuring that every task she undertakes is completed with the highest
26 standards of cleanliness and care. From meticulously cleaning the columns in the lobby

1 to wiping down walls and furniture in common areas, and maintaining the pristine
2 condition of restrooms, her work is characterized by precision and thoroughness; and

3 **WHEREAS**, Termi’s unwavering dedication to her duties has not only set a
4 benchmark for quality and consistency but has also served as a source of inspiration and
5 motivation for her colleagues. Her ability to perform every task with sincerity and
6 excellence reflects her strong work ethic and commitment to her profession; and

7 **WHEREAS**, known for her patience, calm demeanor, and respectful
8 interactions, Termi is a shining example of professionalism. She speaks politely, treats
9 her colleagues with the utmost respect, and consistently fosters a positive work
10 environment, never engaging in negative discourse; and

11 **WHEREAS**, Termi’s all-around teamwork, impeccable attendance record, and
12 professional appearance have greatly contributed to the success and positive reputation
13 of the Guam Dusit Thani Beach Resort, making it a better and more welcoming place
14 for both guests and staff; and; now therefore, be it

15 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
16 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
17 congratulate Termi Kottin on the nomination of the Guam Hotel and Restaurant
18 Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend
19 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
20 further

21 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
22 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
23 the same be thereafter transmitted to Termi Kottin; and to the Honorable Lourdes A.
24 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**